



September 13, 2002

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Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, S.W.; Room TW-A325
Washington, DC 20554

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: SBC/Ameritech Merger Order, CC Docket No. 98-141, ASD File No. 99-49

Dear Ms. Dortch,

This is to notify the Commission that SBC/Ameritech has completed implementation in the SNET service area of (i) the Uniform and Enhanced OSS Plan of Record (POR) Phase 3 and (ii) the Advanced Services POR Phase 3. SBC completed implementation of these uniform and enhanced interfaces in SNET on schedule.¹ This concludes the final remaining release associated with the SBC Uniform and Enhanced OSS POR and the Advanced Services POR under paragraphs 28(c)(1) and 15(c)(3) of the SBC/Ameritech Merger Conditions.

As previously reported to the Commission, SBC completed implementation of the uniform and enhanced preordering and ordering interfaces on April 10, 2002 in the Southwestern Bell and Pacific Bell/Nevada Bell service areas and on April 24, 2002 in the Ameritech Services area consistent with the revised target date for those regions. SBC completed the Advanced Services POR in the Southwestern Bell, Pacific Bell/Nevada Bell, and Ameritech regions on October 22, 2001, consistent with the revised target dates for those regions.

Since the above-referenced April releases, SBC has engaged in proactive efforts to complete system performance improvements and continue user education of new systems capabilities resulting in a successful August release with fewer customer inquiries into the Customer Support Centers.

SBC is now fully transitioned from an implementation mode into a normal production mode relative to the Uniform and Enhanced OSS POR and the Advanced Services POR. As was done throughout implementation activities, SBC will continue through normal production processes to optimize and maintain systems performance to ensure effective customer support

If you have questions regarding this information, I can be reached at (202) 326-8919.

Sincerely,

A handwritten signature in black ink, appearing to read "Michelle A. Thomas", written over a horizontal line.

cc: Carol Matthey
Anthony Dale
Mark Stone

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¹ The target date for completion of Phase 3 in Connecticut is September 22, 2002. SBC completed implementation of the uniform interfaces in Connecticut on August 6, 2002.